# **Enhancing User Experience With Interactive Digital Solutions**

Services Delivered: Customizable Digital Experiences Using Advanced UX/UI Design and 3D Modeling

## **Background/Business Challenge**

A luxury real estate developer wanted to create an immersive online experience for potential buyers but struggled with outdated website functionalities and a lack of interactive features.

- Outdated user interface that did not support modern digital expectations.
- Lack of interactive tools like virtual tours and 3D models.
- **Limited personalization** for diverse buyer needs.

#### Solution

Axelerant utilized Acquia Site Studio and Drupal to develop a highly customizable and interactive digital platform. The new design included virtual tours, online booking, and 3D property visualizations, providing a unique and engaging user experience.

- Advanced UX/UI design for intuitive navigation.
- Interactive features such as virtual tours and 3D models.
- Personalization options tailored to diverse user preferences.

### **Supporting Evidence**

- 35% Increase in User Engagement: Interactive features like virtual tours and 3D models attracted more visitors and encouraged longer browsing sessions.
- 20% Decrease in Bounce Rates: Improved navigation and engaging content reduced the number of users leaving the site immediately.
- 25% Higher Conversion Rates for Property Inquiries: Personalized and immersive digital experiences led to more inquiries and potential sales.

#### Results

The enhanced digital platform attracted more visitors, reduced bounce rates, and increased property inquiries, leading to higher sales and customer satisfaction.

axelerant.com 1